## VISIT MARYLAND MONTHLY TOURISM MONITOR (Data through September 2017)

Tourism generates economic benefits for Maryland through visitor spending. Or put more simply: More Customers. More Revenue. More Jobs.

## Economic Impact 2016:



Goals:

1. Inspire travel to Maryland by strengthening awareness of the state as a leisure destination by increasing customer interactions; building awareness of the opportunities available; capitalizing on owned assets and through media outreaches.

	Year over Year			Fiscal Year			
Customer Interactions	Sept 2016	Sept 2017	Percent Change	YTD-17	YTD-18	Percent Change	
Unique Web Visitors	276,413	221,643	(-19.8%)	838,663	867,699	3.5%	
Advertising Interactions	3,588	2,685	(-25.2%)	11,228	10,566	(-5.9%)	
Public Relations/ Earned Media Effectiveness*	10.4	11.8	1.4	11.2	11.0	(-0.2)	
Social Media Followers	1,914	1,543	(-19.4%)	101,040	125,579	24.3%	
Welcome Center Visitors	36,723	38,739	5.5%	116,240	134,758	15.9%	
Advertising Expenditures	\$75,151	\$114,427	52.3%	\$116,641	\$212,255	82.0%	

\*Evaluation of 3rd party placements, max score=18

2. Increase the number of jobs supported by the tourism industry in Maryland in the leisure and hospitality sector.

	Year over Year			Fiscal Year		
	Sept 2016	Sept 2017	Percent Change	YTD-17	YTD-18	Percent Change
BLS Leisure and Hospitality Employment (Thousands)*	279.8	282.4	0.9%	287.1	295.1	2.8%

\* Figures for 2017 are preliminary and subject to revision by the BLS.

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3. Increase sales tax revenues from categories deemed attributable to tourism by the MD Comptroller with emphasis on tax codes 111 and 901. These codes make up 30% of overall tourism-related collections and are directly attributable to overnight stays.

ADJUSTED SALES AND USE TAXES ATTRIBUTABLE TO TOURISM (Millions)							
	Year over Year			Fiscal Year			
Sales Tax Code & Category	Sept 2016	Sept 2017	Percent Change	YTD-17	YTD-18	Percent Change	
108 Restaurants, Lunchrooms, Delicatessens - WO/BWL	\$11.2	\$12.1	8.6%	\$33.9	\$34.9	3.0%	
111 Hotels, Motels Selling Food - W/BWL	\$3.8	\$3.7	(-3.1%)	\$12.0	\$11.6	(-3.5%)	
112 Restaurants and Nite Clubs - W/BWL	\$7.8	\$8.2	5.0%	\$24.0	\$25.0	4.0%	
306 General Merchandise	\$1.1	\$1.6	39.4%	\$3.3	\$3.7	10.6%	
407 Automobile, Bus and Truck Rentals	\$5.2	\$5.5	5.2%	\$17.6	\$18.1	2.6%	
706 Airlines - Commercial	\$0.01	\$0.01	43.2%	\$0.06	\$0.11	102.9%	
901 Hotels, Motels, Apartments, Cottages	\$10.9	\$11.4	4.2%	\$37.3	\$39.7	6.7%	
925 Recreation and Amusement Places	\$0.3	\$0.4	3.8%	\$1.4	\$1.2	(-10.5%)	
Tourism Tax Categories Subtotal	\$40.4	\$42.8	6.0%	\$129.6	\$134.4	3.7%	
All other Sales Tax Collections	\$392.3	\$405.9	3.5%	\$1,171.5	\$1,183.2	1.0%	

Numbers may not sum due to rounding

4. Provide resources to the tourism industry so that they can maximize access to consumers and grow revenue for their businesses.

	Year over Year			Fiscal Year		
	Sept 2016	Sept 2017	Percent Change	YTD-17	YTD-18	Percent Change
Digital referrals to industry partners (outbound links)	29,719	35,038	17.9%	101,224	119,538	18.1%